PROATIA MANUAL

PROMOTION OF ACCESS TO INFORMATION ACT no 2 of 2000

("The Act")

SECTION 51 MANUAL



(SAICA Practice number: 20010060)

1. INTRODUCTION

- The object of PROATIA is to give a requester access to any records of the private body/company under the following circumstances.
- PROATIA seeks to promote a society in which the people of South Africa have effective access to information to enable them to more fully exercise and protect all of their rights and to foster a culture of transparency and accountability in public and private bodies.
- The above stated entity is a private body and therefore this manual has been compiled in terms of and in order to comply with Section 51 of PROATIA.

A requester may request access to any records under the following circumstances in terms of Section 50(1) of the Act:

- That record is required for the exercise or protection of any rights;
- That person complies with the procedural requirements of the Act relating to a request for access to that record; and
- Access to that record is not refused in terms of any ground for refusal as contemplated in chapter 4 of the Act.

2. GENERAL DETAILS: SECTION 51(1)(a)

Name of Private Body	: Daberistic Accountants & Auditors Inc
Registration Number	: 2011/141439/21
Income tax Number	: 9889254158
Work Address	: 4 Basalt Place, Jukskei Park Randburg 2188
Telephone Number	: 011 658 1333
Fax Number	: 086 249 7192
Email address	: office@daberistic.com
Website	: www.dabersitic.com

3. GUIDE ON HOW TO USE THE ACT: SECTION 10

- The Guide referred to in Section 10 of the Act, is a guide that must be compiled by the Human Rights Commission, containing such information as may be reasonably required by a person who wishes to exercise any right contemplated in the Act.
- The Regulations regarding the Promotion of Access to Information Act published under Government Gazette No 187 of February 2002 set forth how the Human Rights Commission should make the Guide available.

The Guide will be available from the Human Rights Commission as from 15 November 2015, unless otherwise specified, and enquiries can be directed to:

The South African Human Rights Commission Postal address: Private Bag 2700, Houghton, 2041 Telephone: +27 11 484 8300 Fax: +27 11 484 0582 Website: www.sahrc.org.za Email: paia@sahrc.org.za

4. LATEST NOTICE IN TERMS OF SECTION 52(2) & SECTION 51(1)(c)

- **Daberistic Accountants & Auditors Inc** has not published any notices on the categories of records that are automatically available without a person having to request access in terms of Section 52(2) of the Act.
- Further information in the form of marketing brochures, advertising material and other public communication is made available from time to time.

5. RECORDS AVAILABLE IN TERMS OF OTHER LEGISLATION: SECTION 51(1)(d)

The company holds information in accordance with the following legislation:

- Basic Conditions of Employment Act No. 75 of 1997
- Labour Relations Act No. 66 of 1995
- Employment Equity Act No. 55 of 1998
- Occupational Health and Safety Act No. 85 of 1993
- Compensation for Occupational Injuries and Disease Act No. 130 of 1993
- Unemployment Insurance Act No. 63 of 2001
- Unemployment Contributions Act No. 4 of 2002
- Skills Development Act No. 97 of 1998
- Skills Development Levies Act No. 9 of 1999
- Medical Schemes Act No. 131 of 1998
- Companies Act No. 71 of 2008
- Consumer Protection Act No 68 of 2008
- Insolvency Act No. 24 of 1936
- Income Tax Act No 58 of 1962

6. SUBJECT AND CATEGORIES OF RECORDS HELD BY DABERISTIC ACCOUNTANTS & AUDITORS INC: SECTION 51(1)(e)

• The subjects on which the business holds records and the categories on each subject are as listed below. Please note the public is not automatically allowed access to these records and that access to them may or must be refused in accordance with The Act.

Accounting Records

- Annual financial statements and working papers
- General ledger
- Subsidiary ledgers (receivables, payables, etc...)
- Bank statements, cheque books, cheques
- Customer and supplier statements and invoices
- Deposit slips
- VAT returns
- Budgets and business plans
- Auditor's reports

HR Records

- Letters of appointment
- Payroll
- Salary slips and wage records
- UIF, PAYE and SDL returns
- Leave records

- Disciplinary records
- BBBEE
- List of employees
- Medical Aid records
- Training records
- Training Manuals e.g. Induction pack

6.3 Customer records

• Please be aware that Daberistic Accountants & Auditors Inc is very concerned about protecting the confidential information of its customers. Please motivate any request for customer information very carefully, having regard to Sections 63 to 67 of the Act.

Customer information includes the following:

- Any records a customer has provided to Daberistic Accountants & Auditors Inc or a third party acting for or on behalf of Daberistic Accountants & Auditors Inc.
- Contractual information
- Customer needs assessments
- Personal records of customers
- Credit information and other research conducted in respect of customers
- Any records a third party has provided to Daberistic Accountants & Auditors Inc about customers
- Confidential, privileged, contractual and quasi legal records of customers
- Customer evaluation records
- Any records a third party has provided to Daberistic Accountants & Auditors Inc either directly or indirectly
- Records generated by or within Daberistic Accountants & Auditors Inc pertaining to customers, including transactional records.

7. PROCEDURE TO REQUEST ACCESS TO A RECORD: SECTION 51(1)(e)

- In order to comply with the requirements in terms of PROATIA the company has authorised and designated **PA to Director** as Information Officer to deal with all matters relating to PROATIA. Requests for access to records must be made to our Information Officer at the address, fax number or electronic mail address provided for above.
- Requests for access to records held by Daberistic Accountants & Auditors Inc must be made on the request form, as attached as Annexure A, You can submit a request without paying the request fee but please note that payment of the prescribed fees must be made before the request will be processed.
- The requester must provide sufficient detail on the request form to enable the Information Officer to identify the record and the requester. The requester should also indicate which form of access is required and indicate if he or she wishes to be informed in any other manner and state the necessary particulars to be so informed.
- The requester must identify the right that he or she is seeking to exercise or protect and provide an explanation of why the requested record is required for the exercise or protection of that right. If a request is made on behalf of a person, the requester must then

submit proof of the capacity in which the requester is making the request to the satisfaction of the Information Officer of Daberistic Accountants & Auditors Inc.

8. DECISION REGARDING REQUEST

- PROATIA provides for numerous grounds upon which the company may refuse to grant you access to a record of the company.
- These grounds for refusal are to protect :
 - The privacy of another person'
 - Commercial information of another company
 - Confidential information of another person
 - The safety of individuals and property
 - Records privileged from production in legal proceedings
 - Research Information
- You will be notified in writing whether your request has been approved or denied within 30 calendar days after receipt by the company of the completed Request for Access to Records Form.
- Should the application to access records be denied the requester will have the right to lodge an internal appeal to the Information Officer, subject to paying the applicable appeal fee and meeting the requirements of section 75 of the Act. Should the application for appeal be denied the requester may apply to the court for appropriate relief in terms of section 82 of the act and after the requester has exhausted the internal appeal procedure
- If your request for access to records of Daberistic Accountants & Auditors Inc was approved, access will be provided in the form as the company reasonably determines, unless you have requested access in a specific form.

9. AVAILABILITY OF THE MANUAL: SECTION 51(3)

- Copies of this manual are available for inspection from:
 - Reception at our company premises , or
 - Office of the Information Officer
 - South African Human Rights Commission

Signed at _____ Jukskei Park _____ on this __9th day of __November _____ 20__15

Su-lan Chen

Signature

Print Name

ANNEXURE A REQUEST FO ACCESS TO RECORD FORM

Daberistic Accountants & Auditors Inc

NAME OF COMPANY TO WHOM THE REQUEST IS MADE

Information Officer	PA to Director	
	PERSON REQUESTING ACCESS TO	THE RECORD
Surname	Telephone Number	
First Names	Fax Number	
Identity Number	Postal Address	
Email Address	Capacity of requester	
PARTICULARS OF	PERSON ON WHOSE BEHALF REQ	UEST IS MADE
Surname		
First names		
Identity number		
PAR	TICULARS OF RECORDS REQUESTE	D
Reference (if applicat	le)	
	FORM OF ACCESS TO RECORD	
be informed if access will be gr	d maybe refused in certain circumstan anted in another form. o the record, if any, will be determine	
	FEES	
yourself, will be processed after (b) You will be notified of the a (c) The fee payable for access to the reasonable time required to	ord, other than a record containing p r a request fee has been paid. mount required to be paid as the requ o a record depends on the form in wh o search for and prepare a record. of the payment of any fee, please sta	lest fee. ich access is required and
	ark the appropriate box with an X	
1. If the record is in written	or printed form:	

Copy of	Record		Inspection of Record		
2. If the record of	consists of visual images	:			
	e Images		Copy of the Images		
		Transcriptio	on of the Images		
	d on computer or in electro	onic or machi			
Printed	copy of record		Printed copy of information derived from the record*		
	computer readable Compact disc or USB)				
*If you requested	d a copy or transcription cons to be posted to you?	of a record (a	bove), do you wish the	Yes	No
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